

Mandatory Stand-Up Talk

Dec. 23, 2022

Fraud Alert: Be on the lookout for fake LiteBlue websites

Securing the privacy of your personal data is a shared priority for you and the Postal Service. Any private information stored online is a potential target for criminals.

We have become aware of a fraud scheme by cyber criminals using fake USPS LiteBlue websites to target Postal Service employees.

These websites appear as near-exact replicas of the official LiteBlue website. Some sites use web addresses, with spelling variations of “Lite” or “Blue” instead of the correct website address.

Scammers use these fake websites to collect usernames and passwords. When you attempt to log in to a fake site, the scammer records your information. They can use this to enter PostalEASE — the self-service application reached through LiteBlue for employment-related services. There, scammers may access your sensitive data, which they can manipulate for their own financial gain.

The LiteBlue and PostalEASE applications have not been compromised. A limited number of employees have reported unusual account activity involving their PostalEASE accounts, which has been attributed to their prior interaction with the faked LiteBlue websites.

If you use a search engine such as Google or Yahoo to navigate to LiteBlue, you may find the fake websites in your search results. We are working with the internet service providers to remove the fake websites. However, they often reappear as quickly as they are removed.

You can reduce the chances of going to a fake site by navigating directly to the official USPS website at (*spell aloud*) W-W-W - “dot” - L-I-T-E-B-L-U-E - “dot” - G-O-V. If you visit LiteBlue frequently, you should bookmark the site as one of your favorites.

We are assisting employees affected by this fraud and providing them with credit monitoring services. We are also taking additional precautions across our network to mitigate the risk of further impact to our employees.

The Postal Service’s Corporate Information Security Office, Office of Inspector General, and Postal Inspection Service are investigating this matter.

If you suspect you are a victim of this fraud, or if you encounter a fake LiteBlue website, please contact CyberSafe by email at cybersafe@usps.gov.

Thank you for listening.

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